

V-Blox Corporation Product Limited Warranty

This Limited Warranty applies to VB-Series Transient Voltage Surge Suppression (TVSS). V-Blox Corporation warrants to the original purchaser for 15 years, that the newly purchased V-Blox VB-Series TVSS products shall be free from defects in design, assembly, material, or workmanship. V-Blox Corporation will repair or replace, at its option, any defective product free of charge.

V-Blox Corporation will repair or replace, at its option, and subject to the maximum dollar amounts listed below, any consumer equipment, which is damaged by a transient voltage surge including a transient voltage surge caused by lightning, (an "Occurrence"), while properly connected through a V-Blox TVSS to a properly wired AC power line with protective ground – the V-Blox Connected Equipment Guarantee. For each item of damaged equipment, an amount equal to the fair market value of the damaged equipment or the original price of the equipment, whichever is less, up to a maximum of \$25,000 per protected electric panel. The fair market value of equipment shall be the then current value of the equipment as specified in the most recent edition to the Occurrence of the Orion Blue Book by Orion Research Corporation.

The V-Blox TVSS device must have sustained visible damage in order for any claim to be considered. Physical damage must include damage to internal components that could be identified by exterior indicator light. V-Blox Corporation reserves the right to review the damaged V-Blox TVSS unit(s), the damaged equipment, and the site where the damage occurred. The purchaser shall be solely responsible for all costs of removal and shipping of the V-Blox TVSS unit(s) and the damaged equipment to V-Blox Corporation for inspection. V-Blox Corporation reserves the right to negotiate the cost of repairs. If V-Blox Corporation determines, in its sole discretion, that it is impractical to ship the damaged equipment to V-Blox Corporation; V-Blox Corporation may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such facility and of such estimate shall be borne solely by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, V-Blox Corporation reserves the right to be subrogated under any existing insurance policies the claimant may have.

All the above guarantees are null and void if the V-Blox unit(s) or V-Blox System in use during the occurrence is not provided to V-Blox Corporation for inspection upon V-Blox's request at the sole expense of the purchaser. If V-Blox Corporation determines that the V-Blox TVSS or V-Blox PFC individually or as a system has been improperly installed, altered in any way, tampered with, V-Blox Corporation determines that the damage did not result from the occurrence or that no occurrence in fact took place, the repair or replacement of the damaged equipment is covered under a manufacturer's warranty, or if V-Blox Corporation determines that the connected equipment was not used under normal operating conditions, the warranty is void. The V-Blox Connected Equipment Guarantee only protects against damage to properly connected equipment where V-Blox Corporation has determined in its sole discretion that the damage resulted from an occurrence and does not protect against acts of God (other than lightning) such as flood, earthquake, war, vandalism, theft, normal use wear and tear, erosion, depletion, obsolescence, abuse, phase loss, damage due to low voltage disturbances (i.e. brownouts or sags), voltage swells, utility faults, line faults, short circuits, shorted wiring, unauthorized program, or system equipment modification or alteration. V-Blox Corporation will not pay for damage to breakers, breaker panels, fuses, fuse blocks, fused disconnects, service disconnects, building wiring, contactors, starters including soft starts, items used in the distribution or re-distribution of electricity, transformers, and some line filters.

THIS LIMITED WARRANTY CONTAINS THE SOLE WARRANTY OF V-BLOX CORPORATION. THERE ARE NO WARRANTIES OR GUARANTEES, OTHER THAN AS SET FORTH HEREIN. V-BLOX CORPORATION EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In no event shall V-Blox Corporation be liable for incidental, special, direct, indirect, consequential, or multiple damages such as, but not limited to, lost business or profits arising out of the sale or use of any V-Blox TVSS or V-Blox TVSS System, even if advised of the possibility of such damages. Florida law will govern the interpretation of this document, without regard to conflict of laws provisions. Venue for all actions to enforce or determine the provisions of this document is Jacksonville, Florida. Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitations may not apply to you.

This warranty is valid in the US and Canada. This warranty gives you certain legal rights, and you may also have other rights, which may vary from state to state.

This warranty is valid only for the original purchaser (original end user) of the product. All damage claims against the product must be made within 10 days from the date of the occurrence and must be accompanied by a receipt for the damaged equipment or the warranty is void.

To file a claim against the V-Blox Connected Equipment Guarantee, you must take the following steps:

1. Contact V-Blox Corporation at 13291 Vantage Way Suite 108, Jacksonville, FL 32218 Attn: Customer Service within 10 days of the occurrence. Be prepared to provide all of the following information:
 - a. The damaged V-Blox TVSS unit(s).
 - b. The model number and serial number on the damaged V-Blox TVSS Unit(s).
 - c. The equipment that was damaged during the occurrence and the extent of the damage.
 - d. Proof of purchase of the damaged equipment including the original cost.
 - e. The exact date of the occurrence.
 - f. Where you purchased the V-Blox TVSS Unit(s).
 - g. When you purchased the V-Blox TVSS Unit(s).
 - h. All data pertaining to a lightning strike must be provided from www.lightningstorm.com at the customer expense and shall be provided by the customer at the time of submitting claim.
2. Your V-Blox Customer Service Representative will then instruct you on how to proceed with your claim.