

V-Blox Corporation Product Limited Warranty

This Limited Warranty applies to the V-Blox FFC Series Fixed Power Factor Correction Devices.

A. Warranty: V-Blox warrants to the original retail purchaser of any standard fixed V-Blox FFC Series Power Factor Correction Device ("FFC SERIES PFC Device") that the FFC SERIES PFC Device shall be free of defects in design, material or workmanship for the life of the product. V-Blox will repair or replace, free of charge, any FFC SERIES PFC Device that has suffered damage for a period equal to fifteen (15) years from the date its original retail purchase.

B. General Conditions Applicable to FFC SERIES PFC Warranty:

(1) The FFC SERIES PFC Warranty is void unless the Warranty Registration Card is completed and returned to V-Blox within thirty (30) days of original retail purchase;

(2) All Warranty returns under the FFC SERIES PFC Warranty must be made within the Warranty period applicable to the FFC SERIES PFC Device;

(3) The FFC SERIES PFC Warranty is valid only in the United States and Canada;

(4) Building wiring must conform to applicable code(s) (NEC or CSA);

(5) All V-Blox installation instructions must be followed including the proper installation of the grounding wire (when applicable). Consult with V-Blox Customer Service if published instructions do not cover your equipment;

(6) A return authorization number for the FFC SERIES PFC Device must be obtained by telephone within ten (10) days following failure of FFC SERIES PFC device;

(7) The FFC SERIES PFC Device must be returned to V-Blox within 30 days of failure for diagnosis and repair;

(8) The following are expressly excluded from coverage under this Warranty: damage caused by failure to provide a suitable installation environment for the product (including, but not limited to, lack of a good ground); damage caused by the use of the FFC SERIES PFC Device for purposes other than those for which it was designed; damage caused by current harmonics, accidents or disasters such as fire, flood, wind, acts of war or insurrection or Acts of God; damage caused by abuse, misuse, alteration, modification or negligence;

(9) This Warranty is null and void if, in V-Blox's view, the FFC SERIES PFC Device has been tampered with or altered in any way;

(10) Except as expressly provided in this Warranty, in no case shall V-Blox be liable under the terms of this Warranty for any damages whatsoever, including, but not limited to direct, indirect, special, incidental, consequential, punitive, or multiple damages arising out of the use of the FFC SERIES PFC Device or damage to the Connected Equipment, regardless of the legal theory on which such claim is based, even if advised in advance of the possibility or probability of such damage. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the FFC SERIES PFC Device or the Connected Equipment or any associated equipment, loss of software, loss of data, cost of capital, cost of any substitute equipment, facilities or services, downtime, the claims of any third parties, including customers, and injury to property and persons.

(11) This Warranty may not be modified except by an agreement in writing signed by V-Blox and the customer. The terms of this Warranty are understood to be the complete and exclusive agreement between V-Blox and the customer, superseding all prior agreements, oral and written and all other communications between the parties regarding the subject matter of this Warranty. No employee of V-Blox or any other party is authorized to make any representations beyond those made in this agreement concerning the FFC SERIES PFC Warranty. Unless expressly consented to in writing by V-Blox, which consent may be granted or withheld in V-Blox's sole and absolute discretion, this FFC SERIES PFC Warranty is not assignable by the original retail purchaser to any third party or other successor in interest and no such third party or successor in interest shall acquire any rights hereunder unless expressly approved in writing by V-Blox.

C. Return Procedures: If all conditions precedent for Warranty replacement are satisfied, customer should call the V-Blox Customer Service Department at (904) 425-4908 and obtain a return goods authorization number. V-Blox will give you an RGA number.

(1) Ship the FFC SERIES PFC Device (prepaid) to the address 13291 Vantage Way Suite 108 Jacksonville, FL 32218, unless notified otherwise at the time of receiving the RGA number;

(2) V-Blox will evaluate the FFC SERIES PFC Device to determine its level of functionality; and will examine the FFC SERIES PFC Device for evidence of damage. If V-Blox's evaluation provides no evidence of damage, V-Blox will send to the customer a report summarizing the tests performed. If the FFC SERIES PFC Device shows evidence of damage, then V-Blox may (at its option) will repair or replace the FFC SERIES PFC Device and return to the customer freight collect;

D. Additional Information: If you have any questions or require additional information regarding this Warranty please call V-Blox Customer Service at (904) 425-4908 V-Blox is very proud of its products and its commitments for service following acquisition of a FFC SERIES PFC Device by its customers.